

**Notice of References Cited**

Application/Control No.

09/858,384

Applicant(s)/Patent Under  
Reexamination  
ALLEN ET AL.

Examiner

JARED W. NEWTON

Art Unit

3693

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**U.S. PATENT DOCUMENTS**

*		Document Number	Date	Name	Classification
		Country Code-Number-Kind Code	MM-YYYY		
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*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)			
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	V	Rhonda L. Lipshutz, Giving Those Tired Old Sites a New Look Companies are doing more with Their Websites in a Bid to Head Off Customer Defections, Mortgage Technology, New York: May 2000.			
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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